#### THE STATE OF NEW HAMPSHIRE

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## PUBLIC UTILITIES COMMISSION 21 S. Fruit Street, Suite 10 Concord, N.H. 03301-2429

August 27, 2008

Scott F. Eaton, Director Administrative Rules Division Office of Legislative Services State House Annex, Room 219 25 Capitol Street Concord, New Hampshire 03301

Re: Puc 801, 802.01 – 802.03, 802.05-802.10, 802.12-802.15, & 803

Doc # 9226

Dear Mr. Eaton:

Enclosed please find the edited copy of the Puc 801, 802.01 – 802.03, 802.05-802.10, 802.12-802.15, & 803 rules which we have proofread, made changes to and are returning to you.

We will await the camera ready version to be sent by your office. Thank you.

Sincerely,

Jennifer Ducharme Legal Assistant

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Enclosure

Tel. (603) 271-2431

FAX (603) 271-3878

TDD Access: Relay NH 1-800-735-2964

Website: www.puc.nh.gov

#### STATE OF NEW HAMPSHIRE

DIRECTOR CAROL J. HOLAHAN



#### OFFICE OF LEGISLATIVE SERVICES

STATE HOUSE 107 NORTH MAIN STREET, ROOM 109 CONCORD, NEW HAMPSHIRE 03301-4951

Date First Proofing Mailed

Doc. # 9226 (Interim)

Rule # Puc 801, Puc 82.01-802.03, Puc 802.05-802.10 4 Puc 802.12-802.16

Eff. Date 8-16-08 Expires: 2-12-09

## INSTRUCTIONS FOR PROOFREADING

Please find enclosed an edited copy of rules which your agency filed with our office in accordance with RSA 541-A. Please proofread this edited copy, as required by Part 2 of Chapter 5 of the NH Drafting and Procedure Manual for Administrative Rules (Manual). You should also check our editing carefully to make certain any editorial changes do not change the substance of your rule. Editorial changes have been limited to those designated in Section 2.2 of Chapter 5 of the Manual.

Please use the original rules to proof against, so that if we left out any material it will be quickly noticed. Check for typing errors and spelling errors. Use a red pen or pencil and underline the error as well as put a red check mark in the left margin to indicate what line the errors appear in.

You should note that we do not capitalize the names of New Hampshire agencies (such as boards, departments, commission) or titles (such as commissioner, director, bureau chief), because they are not capitalized in the law. If these items are not capitalized in the enclosed text, you should not mark them as errors.

Please return the enclosed copy promptly so that you will be able to meet the deadline in RSA 541-A:15, I-a. You must certify the final camera-ready version (which we will send you) within 120 days of receiving this first edited copy for proofreading.

The 120-day deadline for filing a certified camera-ready version of these rules is (THIS IS A REASONABLE RETURN DATE ALLOWING FOR MESSENGER MAIL)

Thank you for your prompt attention to this matter. Please return the proofread copies of the enclosed rules to Division of Administrative Rules, 25 Capitol Street, Room 219, State House Annex. Please address all questions to Patty or Cheryl at 271-3680.

TDD Access: Relay NH 1-800-735-2964 DIRECTOR (603) 271-3432

LEGAL STAFF (603) 271-3435 FAX: (603) 271-6607

RESEARCH ADMINISTRATIVE RULES (603) 271-3326 (603) 271-3680

#### CHAPTER Puc 800 UNDERGROUND UTILITY DAMAGE PREVENTION PROGRAM

Statutory Authority: RSA 374:50

## PART Puc 801 APPLICATION OF RULES

Puc 801.01 Purpose.

- (a) The purpose of Puc 800 is to protect the public, operators, and excavators from physical harm, damages and interrupted service resulting from damage to underground facilities.
  - (b) Puc 800 establishes procedures and requirements relative to:
    - (1) Minimum requirements for the operation of the system, including notification procedures;
    - (2) The investigation of complaints;
    - (3) Emergency situations for which notice of excavation is not required;
    - (4) The prevention of damage relating to underground facilities;
    - (5) Enforcement; and
    - (6) Record keeping.

Source. #2050, eff 6-13-82; ss by #2912, eff 11-26-84, EXPIRED: 11-26-90

New. #5616, eff 4-20-93, EXPIRED: 4-20-99

New. #7259, INTERIM, eff 5-2-00, EXPIRES: 8-30-00; ss by #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

## Puc 801.02 Application.

- (a) Each operator, as defined in Puc 802.10, shall:
  - (1) Comply with Puc 800 and RSA 374:48-56; and
  - (2) Maintain membership with the notification center.
- (b) Any person, including any person who owns or operates an underground facility in New Hampshire but who is not an operator, as defined in Puc 802.09, may become a member of the notification center.
- (c) Any member of the notification center who is not an operator but who owns or operates an underground facility shall comply with Puc 800.

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

#### PART Puc 802 DEFINITIONS

Puc 802.01 "Commission" means "commission" as defined in RSA 374:48, I, namely, "the public utilities commission."

<u>Source.</u> #2050, eff 6-13-82; ss by #2912, eff 11-26-84, EXPIRED: 11-26-90

New. #5616, eff 4-20-93, EXPIRED: 4-20-99

New. #7259, INTERIM, eff 5-2-00, EXPIRES: 8-30-00; ss by #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.02 "Damage" means any impact or exposure that results in the need to repair an underground facility due to the weakening or the partial or complete destruction of the underground facility, including, but not limited to, the protective coating, lateral support, corrosion control, or the housing for the line, device, or underground facility.

<u>Source.</u> #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.03 "Emergency situation" means a sudden or unexpected occurrence involving a clear and imminent danger demanding immediate action to prevent or mitigate loss of, or damage to, life, health, property, or essential public services.

<u>Source.</u> #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.04 "Excavation" means "excavation" as defined in RSA 374:48, III, namely, "any operation conducted on private property or in a public way, right-of-way, easement, public street, or other public place, in which earth, rock, or other material in the ground is moved, removed, or otherwise displaced by means of any tools, equipment, or explosive, and includes but is not limited to drilling, grading, boring, milling, trenching, tunneling, scraping, tree and root removal, cable or pipe plowing, fence or sign post installation, pile driving, wrecking, razing, rending or moving any structure or mass material, but does not include the tilling of soil for agricultural purposes, landscaping and maintenance of residential property performed with non-mechanized equipment, landscaping activities performed with mechanized equipment that are intended to cut vegetation, including lawn edging, aeration, and de-thatching, excavations permitted or grand fathered under RSA 155-E, or replacement of department-of-transportation-installed delineator posts in the same location."

Source. #7350, eff 8-23-00; ss by #7900, eff 5-29-03

Puc 802.05 "Excavator" means "excavator" as defined in RSA 374:48, IV, namely, "any person performing an excavation."

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.06 "Extraordinary circumstances" means events or conditions other than normal operating conditions which exist and make it significantly impractical or impossible for an underground facility owner or member owning and/or operating an underground facility to comply with the provisions of Puc 800, including, but not limited to, hurricanes, tornadoes, floods, ice or snow, and acts of God.

<u>Source.</u> #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.07 "Hand digging" means any excavation involving non-mechanized tools or equipment and includes, but is not limited to, digging with shovels, picks, and manual post hole diggers.

<u>Source.</u> #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.08 "NOPV" means notice of probable violation.

<u>Source.</u> #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.09 "NOV" means notice of violation.

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.10 "Notification center" means the entity that performs the primary function of the system, is open to all operators within the state of New Hampshire, maintains a data base of its members and operators and the specific geographic areas in which each of its members and operators desires to receive notice of proposed excavation, and which has the capability to transmit notices of proposed excavation to its members and operators by teletype, telecopy, personal computer, telephone, or other comparable means.

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.11 "Operator" means "operator" as defined in RSA 374:48, IV-a, namely, "any public utility as defined in RSA 362:2 or RSA 362:4 and any cable television system as defined in RSA 53-C:1, that owns or operates an underground facility." The term also includes operators of liquefied petroleum or LP systems.

Source. #7350, eff 8-23-00; ss by #7900, eff 5-29-03

Puc 802.12 "Person" means "person" as defined in RSA 374:48, V, namely, "any individual, trust, firm, joint stock company, corporation (including a government corporation), partnership, association, state, municipality, commission, United States government or any agency thereof, political subdivision of the state, or any interstate body."

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.13 "Premark" means identifying the perimeter of the proposed site of an excavation by marking the perimeter in an appropriate manner in white paint, stakes or other suitable white markings on non-paved surfaces.

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

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Puc 802.14 "System" means "system" as defined in RSA 374:48, I, namely, "the underground utility damage prevention system referred to in RSA 374:49".

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.15 "Tolerance zone" means an area surrounding an underground facility which is 36 inches wide, measured horizontally and equidistant from the centerline of the underground facility, plus the width of the underground facility itself.

Source. #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

Puc 802.16 "Underground facility" means "underground facility" as defined in RSA 374:48, VII, namely, "any private property or property which is buried, placed below ground, or submerged on a public way, right-of-way, easement, public street, or other public place and is being used or will be used for the conveyance of cable television, electricity, gas, sewerage, steam, telecommunications or water."

Source. #7350, eff 8-23-00; ss by #7900, eff 5-29-03

#### PART Puc 803 SYSTEM REQUIREMENTS

Puc 803.01 Procedures and Operation of Notification Center.

- (a) The system shall operate a notification center, as contemplated by RSA 374:49.
- (b) The notification center required by (a) above shall:
  - (1) Receive notification from excavators about intended excavation activities;
  - (2) Provide to excavators who give notice of an intent to engage in an excavation activity the names of potentially affected operators and members owning or operating underground facilities to whom the notification center shall transmit notice;
  - (3) Promptly transmit to potentially affected operators and members the information received from excavators about intended excavation activities;
  - (4) Provide the excavator at the time of initial contact a registration number confirming the notification of intended excavation activity;
  - (5) Create a record, which shall include the material included in (6) below, of each notification of intent to engage in an excavation activity and related communication;
  - (6) Create, pursuant to (5) above, a record of each proposed excavation, including the following:
    - a. The name of the person notifying the notification center;
    - b. The name, address and telephone number of the excavator;
    - c. The specific location, starting date, and description of the intended excavation activity;
    - d. The name(s) of any sub-contractor or other person or entity who the excavator indicates may excavate at the intended excavation site on behalf of the excavator making the notification;

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- e. The date and time of the notification;
- f. The confirmation or registration number;
- g. The identity of potentially affected members and operators that the notification center contacts to inform of the intended excavation activity;
- h. The date and time the notification center transmitted notice of the intended excavation activity to each potentially affected member and operator; and
- i. As to any material follow-up communication relating to the proposed excavation activity directed to the communications center:
  - 1. The party or parties involved in the communication;
  - 2. The content of the communication;
  - 3. The date and time of the communication; and
  - 4. The date, time and recipient of any transmittal of the communication; and
- (7) Maintain the record required to be kept by (5) and (6) above for a period of a minimum of 3 years from the date of the last communication.
- (c) The current toll-free telephone number of the notification center for reporting proposed excavations and otherwise communicating with the notification center shall be, "1-888-DIG-SAFE", which is, 1-888-344-7233.
- (d) Operators and members of the notification center shall use communications equipment that shall be compatible with the notification center.
- (e) The notification center shall develop and implement procedures and utilize communication equipment which are adequate to acknowledge calls within 20 seconds.
- (f) The notification center shall staff its operation a minimum of 10 hours each day, 5 days each week, excluding Saturdays, Sundays, and legal New Hampshire holidays, to respond to both routine and emergency calls.
- (g) During the hours that the notification center is not operated by staff, the notification center shall provide at a minimum for an answering service capable of responding to an emergency notification request 24 hours per day, 7 days per week.
- (h) The training provided by the notification center shall direct the public to make emergency calls to 911.
- (i) The notification center shall be capable of responding to a request for emergency notification and shall transmit the information as provided in (2)(3) below.
  - (j) The notification center shall transmit information as follows:
    - (1) Notices of proposed excavation activities to potentially affected members and operators by 5:00 p.m. on the date of receipt;
    - (2) Routine messages by 5:00 p.m. on the date of receipt; and

(3) Messages relating to emergency situations, as described in Puc 804.03, to any potentially affected member, operator or excavator, as applicable, as soon as possible, but not later than 10 minutes following receipt.

Source. #2050, eff 6-13-82; ss by #2912, eff 11-26-84, EXPIRED: 11-26-90

New. #5616, eff 4-20-93, EXPIRED: 4-20-99

New. #7259, INTERIM, eff 5-2-00, EXPIRES: 8-30-00; ss by #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

## Puc 803.02 Education and Training.

- (a) The notification center shall assure that the toll-free telephone number shall be prominently displayed in telephone directories state-wide.
  - (b) The notification center shall:
    - (1) Make available literature describing the notification center;
    - (2) Assure the distribution of such literature to the public; and
    - (3) Make such literature available for purchase and distribution by requesting parties.
- (c) The notification center shall, upon request, provide training to its members regarding the operations of the notification center.
- (d) The notification center shall provide all members and interested persons with a brochure explaining the notification center's objectives, procedural guidelines and opportunities for member participation.
- (e) Any operator who owns and/or operates an underground facility used in the transportation of gas or hazardous liquids and subject to the pipeline safety laws, 49 U.S.C. 60101, shall:
  - (1) Maintain a current list of the names and contact information of persons who normally engage in excavation activities in the area in which any underground facility used in the transportation of gas or hazardous liquids and subject to the pipeline safety laws, 49 U.S.C. 60101, owned by that operator is located;
  - (2) Notify the public in the vicinity of any underground facility used in the transportation of gas or hazardous liquids subject to the pipeline safety laws, 49 U.S.C. 60101, owned by that operator; and
  - (3) Notify persons who normally excavate in the area in which an underground facility used in the transportation of gas or hazardous liquids subject to the pipeline safety laws, 49 U.S.C. 60101, owned by that operator, as often as needed to make them aware of the notification center, including:
    - a. The notification center's existence and purpose; and
    - b. How to learn the location of underground facilities before excavation activities are begun.

- (f) An affected operator may complete the notification required by (e)(2) above by:
  - (1) Distributing fliers;
  - (2) Informational mailings;
  - (3) Placing line markers;
  - (4) Signage; and/or
  - (5) Other reasonable public education outreach consistent with (1) through (4) above.
- (g) An affected operator may complete the notification required by (e)(3) above by means including but not limited to distributing informational mailings and/or conducting informational sessions.

<u>Source.</u> #2050, eff 6-13-82; ss by #2912, eff 11-26-84, EXPIRED: 11-26-90

New. #5616, eff 4-20-93, EXPIRED: 4-20-99

New. #7259, INTERIM, eff 5-2-00, EXPIRES: 8-30-00; ss by #7350, eff 8-23-00; ss by #9226, INTERIM, eff 8-16-08, EXPIRES: 2-12-09

#### PART Puc 804 DUTIES OF OPERATORS

## Puc 804.01 Reporting Requirements for Operators of Underground Facilities.

- (a) Each operator shall file monthly, including any month in which there are no violations to report, with the commission, on or before the 15<sup>th</sup> day of the following month, written reports of probable violations of Puc 800, damage to underground facilities, or both.
  - (b) Each operator shall file reports required by (a) above on Form E-26.
  - (c) Each operator shall include the following in Form E-26:
    - (1) The date the incident was reported;
    - (2) The date the incident occurred;
    - (3) The name and address of the person reporting;
    - (4) The reporter's name and phone number;
    - (5) The location of the damage, violation, or both;
    - (6) A description of the property damaged, if any;
    - (7) A description of the facility, including:
      - a. Details of the facility such as the type, size, material, pressure, voltage, or both; and
      - b. Type of facility by ownership, such as, customer-owned, municipal-owned or utility-owned.

# **APPENDIX**

Rule	Specific State or Federal Statutes which the Rule is Intended to Implement
Puc 800 (other specific statute provisions implemented by specific rules are listed below)	RSA 374:50, 374:55, V
Puc 801	RSA 374:50, 374:55, V
Puc 802.01 - 802.03	RSA 374:50, 374:55, V
Puc 802.05 - 802.10	RSA 374:50, 374:55, V
Puc 802.12 - 802.15	RSA 374:50, 374:55, V
Puc 803.01	RSA 374:50, I
Puc 803.02	RSA 374:50, II
Puc 804	RSA 374:50, III
Puc 805.06	RSA 374:55, V
Puc 806	RSA 374:50, II
Puc 806.07	RSA 374:55, V

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